



## **CORPORATE SOCIAL RESPONSIBILITY STATEMENT. PROJECT BETTER ENERGY AND ASSOCIATED COMPANIES WITHIN THE GROUP.**

### **Introduction**

This Corporate Social Responsibility (CSR) Statement formalises in words how Project Better Energy manage our business processes to produce an overall positive impact on society. As a core component our Corporate Social Responsibility means being a good corporate citizen and describes business behaviours, designed not only to deliver commercial objectives, and meet legal requirements, but also have a positive social impact on our community and those communities of our customers, suppliers, and providers of the services we display on our website and supply to our customers. It is our desire to run a business responsibly and align our strategy with CSR goals is to have a significant and positive impact both on the business itself and the communities in which the business operates.

### **Overview**

We are Project Better Energy Limited. We sell directly to the consumer and to business renewable energy products, smart home products and EV charging products and all the associated peripheral services and installation. The prosperity of our business and of the communities within which we operate requires a commitment to the sustainable management of our activities. We have therefore developed several policies that affect and enhance all areas of our business, specifically:

- our Corporate Values.
- the Company Handbook.
- our Anti Money Laundering Policy.
- the Group's Health & Safety Policy.
- the Group's Equal Opportunities Policy.
- our Code of Conduct & Ethical Standards for 3rd Parties, and the due diligence used to assess and monitor suppliers and the service providers that we promote to our customers.

We wish to adopt and commit to the principles and practices set out below.

### **Our team**

We are committed to the well-being and continual development of our people and to training our workforce, where employees are appreciated, valued, and

#### **Project EV**

Lakes Court, Lancaster Park, Newborough Road, Needwood, Burton-On-Trent, DE13 9PD

TEL: 0800 599 9582

Authorised and regulated by the Financial Conduct Authority Permission No: 704316

given regular feedback so that each employee has a clear understanding of their role and how they contribute to the business.

We operate a meritocracy, where all employees are recognised and rewarded based on their performance, effort, contribution, and achievements. We expect our employees to act with integrity towards one another and exercise a high standard of business practice and workmanship. We support diversity, fairness and equal opportunities and aim to involve and consult regularly with employees as to the direction of the business. We value all staff regardless of ethnicity, sexuality age or disability.

### **Our customers**

We aim to build long term relationships with all our customers and other stakeholders by understanding their objectives as they evolve over time and meeting their needs. We aim to give fair value, consistent quality, and reliability. We aim to have the highest professional and ethical standards and will be honest, open, and transparent in all our dealings with customers.

### **Our suppliers**

We aim to create and maintain strong relationships with key suppliers and contractors. We aim to choose suppliers that share our ethos in relation to employment practices, quality, and environmental controls. This will be communicated to all suppliers and potential suppliers. We also operate an open-door policy with transparent practices and promote regular contact and site visits both planned and unplanned. We have implemented that key supply partners now incorporate SA8000 as a part of their certification packages, showing that they have a key understanding of what we require at the heart of our business.

### **Our service providers**

We aim to create and maintain strong relationships with key service providers. We aim to choose providers who share our ethos in relation to employment practices, quality, and environmental controls. This will be communicated to all providers and potential providers.

### **Our health and safety**

We aim to achieve and maintain the highest standards of health and safety and provide a safe and healthy working environment for all our activities. We have a current and effective written health and safety policy that is regularly reviewed and updated.

### **Our environment**

We have implemented an environmental policy appropriate to our business. We are aware of our environmental impact as a business and have taken and continue to take appropriate steps to mitigate that impact, including setting environmental objectives and targets, implementing procedures, and providing

#### **Project EV**

Lakes Court, Lancaster Park, Newborough Road, Needwood, Burton-On-Trent, DE13 9PD

TEL: 0800 599 9582

Authorised and regulated by the Financial Conduct Authority Permission No: 704316

training so employees and contractors understand their environmental responsibilities and can seek to improve our environmental performance.

### **Our community**

We recognise and understand the significance of the local community within which we operate. We aim to enhance our contribution to the community by being sensitive to the needs of local people and groups and promoting ethical and socially responsible trading.

### **Project EV**

Lakes Court, Lancaster Park, Newborough Road, Needwood, Burton-On-Trent, DE13 9PD

TEL: 0800 599 9582

Authorised and regulated by the Financial Conduct Authority Permission No: 704316